

NOVATECH DOORS INC. guarantees each of its fiberglass doors against any defect in manufacturing, material or workmanship, and that it will not dent, warp or crack during the warranty period, as long as the original purchaser remains the owner of the building where the Novatech door was installed.

Warranty period for Classic Collection (models N1200, N1400, N1450) and Prestige & Shaker Collections (N1460, N1470, N1480):

- LIMITED LIFETIME WARRANTY (residential projects)
- 3 YEAR WARRANTY (commercial and multi-residential projects)

This warranty does not cover the cost of labor, transportation, finishing or any other on-site work needed to replace a door.

All Novatech fiberglass doors must be painted and/or stained within six (6) months of their installation in order for the doors to be covered by this warranty.

All Novatech fiberglass doors must be painted and/or stained on all six (6) surfaces in order for the doors to be covered by this warranty. Please refer to the “Guide for Applying Paint and Stain to Novatech Fiberglass Doors” prior to carrying out any finishing work.

Should a Novatech fiberglass door present a defect covered by this warranty, Novatech’s sole obligation, at its discretion, is to repair, replace or refund the cost of the defective door. The refund will be equal to the net price in effect, paid by its customer (manufacturer/pre-hanger), at the time of purchase.

Novatech will not be liable for any damage or accidental injuries indirectly caused by the door to a building, personal property or a person, beyond the amount of the initial purchase price of the door.

LIMITATIONS:

1. This warranty is offered to customers of NOVATECH DOORS INC. only, i.e., to manufacturers/pre-hangers, and not directly to the retailer or the consumer.
2. This warranty does not include materials and manufacture that may have been supplied, provided and/or installed and covered by another manufacturer, distributor, installer, retailer, contractor, etc.
3. For coverage under this warranty, any scratches or minor imperfections must be visible at a distance of 3 feet once the door is painted or stained, with the door in an upright position and installed in a door system.
4. Any damage caused by rough handling, abusive use, poor installation, lack of maintenance, the application of an inadequate finish (refer to Novatech’s “Painting-Staining instructions for fiberglass doors” recommendations available from your Novatech representative), vandalism or an explosion is not covered by this warranty.
5. Doors awaiting use must be stored in a clean, dry, well-ventilated area in order to avoid being exposed to high humidity or excessive heat and to be covered by this warranty.
6. Any damage caused by exposing the door surfaces to chemical products, air-borne pollutants, toxic fumes or acid rain is not covered by this warranty.
7. Any damage caused by water or air infiltration as a result of extreme weather conditions is not covered by this warranty.
8. Warping of less than ¼”, sagging or any other major permanent distortion that does not exceed the criteria in CAN/CGSB-82.5-M88 and/or AAMA/WDMA/CSA/101/I.S.2/A440-08 standards is considered acceptable.

9. Any change to and/or installation of hardware, locking mechanisms, doorglass or any other component must not allow air or water to infiltrate or cause any other damage to the door, or alter the initial properties of the door. Any damage arising from such change, piercing and/or installation of hardware, doorglass, staining, painting or any other component is not covered by this warranty.
10. Any damage caused by exposure to excessive heat (e.g., installed behind a storm door that is unventilated and exposed to the sun, a fire, etc.) is not covered by this warranty.
11. Any defect resulting from movement of, or a defect in, the structure or the foundation of the building in which the door is installed is not covered by this warranty.
12. This warranty may not be amended and is not transferable.
13. Novatech may require the defective door to be inspected by one of its representatives, in order to determine whether or not this warranty is applicable in part or in whole.
14. Exposure to the sun's rays, air pollutants and normal atmospheric conditions is liable to bring about a gradual fading of the fiberglass surfaces, chalking or an accumulation of spots or soils on surfaces.
15. Minor variations in glass color or imperfections that do not affect the structural integrity of the glass or do not permanently and materially obstruct vision from moisture formation between the panes.
16. Glass breakage including thermal breakage, after installation, is not covered by this warranty.
17. Condensation, frost or mold resulting from humidity within the building and interior/exterior temperature differentials. Note: There is no such thing as a "condensation-free" window in high-humidity conditions. Controlling the amount of moisture in your home is the most effective action you can take to avoid condensation.

Any claim must be brought to our attention within the warranty period, and within 15 days of the date the defect was found, in writing and accompanied by the original purchase invoice and the address of the building where the door was installed, by sending it to:

NOVATECH DOORS INC., 160, Murano street, Ste-Julie, Quebec, Canada, J3E 0C6, to the attention of the C.S. Department.