

## **Doorglass Warranty**

Novatech Glass Inc. guarantees that all elements of the windows supplied to the manufacturers are of premium quality.

This 10 years warranty applies to material and workmanship defects on parts and components as herein specified. This warranty will be in effect for the duration specified conditional to the normal use of the applicable products and subject to other conditions specified in this 10-year warranty.

### **Doorglass frames and Components**

Frames and plastic components are guaranteed for ten years from the date of shipment against any fabrication defect traced to material or workmanship. Exposure to the sun's rays, air pollutants and normal atmospheric conditions is liable to bring about a gradual fading of the plastic surfaces, chalking or an accumulation of spots or soils on surfaces. These are normal occurrences on which this 10-year warranty does not apply.

### **Sealed Unit**

Novatech offers a 10-year\* limited warranty on double sealed glass units against any visible defect in the watertight seal due to materials or workmanship, starting on the date shown on the insert.

\* Single sealed units: 5-year limited warranty.

### **Internal Mini-blinds**

For sealed units with internal mini-blinds, Novatech offers a 10-year limited warranty on the frame, the operating mechanism and the blinds, starting on the date shown on the insert. There is a 10-year warranty for the sealed unit itself, starting on the date shown on the insert. These sealed units are guaranteed against permanent condensation inside the sealed unit.

### **Limitations**

The Novatech 10-year warranty is strictly subject to the limitations and conditions stated herein, and which form an integral part.

- Damage caused by harmful solvents used to clean plastic frames or components, or damage caused by any paint or finishing material that is incompatible with the frames or components.
- The formation of frost or condensation on glass, frames or plastic components, subject to provisions in the Sealed unit section herein.
- Damage resulting from improper installation or handling.
- Glass breakage including thermal breakage, after installation, is not covered by this warranty.
- The use of the product behind storm doors voids the warranty due to the risk of extreme heat build-up.
- Visual defects such as scratches, stains or dust\* have a 1-year limited warranty (see manufacturer's quality standards).

\* Bubbles, lines, slight surface imperfections or discoloration are characteristics of fine hand crafted glass and are not to be considered as defects.

**General Conditions**

Under the Novatech Warranty, Novatech will replace any component covered herein and deemed defective by Novatech. Defective components shall be replaced by similar components or by those of equivalent quality. The Novatech Warranty does not cover labour costs, transportation costs or work done on site. For the warranty to be applicable, the defective component must be forwarded to Novatech by the manufacturer.

Revised 03/2011 Printed in Canada